

Limited Warranty: Vinyl Flooring

Train Industries, LLC. ("Train Industries") warrants their Vinyl flooring to be free of manufacturing defects, and under normal use and maintenance, will not wear for the length of time from the date of purchase as set forth below. The warranty applies only to the original purchaser and is not transferable.

This warranty applies provided the recommended installation guidelines and maintenance procedures are followed. Train Industries reserves the right to inspect any claim and request photographs and/or samples prior to approving such claim.

Train Industries will repair or replace any flooring which is proven to be defective, at the sole discretion of Train Industries. Train industries will replace defective material with new Train Industries product of the same or similar specifications. Train Industries will pay reasonable labor costs if flooring was installed by a certified professional flooring installer. Please note a detailed receipt will be required for the cost of the original installation. Product that was damaged from improper handling or improper installation would not constitute a valid claim under this Limited Warranty.

Train Industries reserves the right to final judgment regarding the approval for any repair/replacement of product.

Warranty Coverage:

1. **PRE-INSTALLATION LIMITED WARRANTY:** Train Industries warrants that the product is free of manufacturing and visual defects. You and/or your installer should carefully inspect each piece prior to installation. Any pieces that appear to have defects should not be installed. Train Industries will not be responsible for any claim for products installed with known manufacturing or visual defects. Train Industries will not pay labor costs for flooring installed with known manufacturing or visual defects.
2. **MANUFACTURING LIMITED WARRANTY:** Train Industries flooring is warranted to be free from manufacturing defects for a period of one year from the date of purchase. Should a defect occur within the stated warranty period, Train industries will at its sole discretion repair or replace that portion of the flooring determined to be defective with new Train Industries product of the same or similar specification.
3. **WEAR LIMITED WARRANTY:** Train Industries flooring is produced with a protective wear layer. Train Industries warrants that there will be no wear-through of the wear layer for the number of years indicated in the table below for each flooring application and wear layer thickness. "Wear-through" means the complete loss of the wear layer so that the printed pattern is affected or altered. Train industries will at its sole discretion repair or

replace that portion of the flooring determined to be defective with new Train Industries product of the same or similar specification if wear-through of the wear layer occurs.

Application	Wear Layer Thickness (mm)		
	0.3	0.5	0.7
Light Commercial	10 years	15 years	20 years
Residential	Lifetime	Lifetime	Lifetime

Replacement/Repairs

Train industries reserves the right to repair any flooring and/or to use its own source to obtain an installer for replacement flooring. If Train Industries repairs or replaces any flooring as a result of this Limited Warranty, this Limited Warranty shall remain in effect with respect to such flooring for a period limited to the remaining eligible duration of the original Limited Warranty.

Excluded from Warranty:

1. Damages caused by incorrect installation, improper adhesives.
2. Damage resulting from improper maintenance including but not limited to use of non approved cleaning agents or abrasive scouring pads.
3. Difference in color or gloss between actual products and samples, lot numbers or printed illustrations.
4. Damages caused by excessive/standing water or moisture, mold, mildew, alkali, hydrostatic pressure, insect infestation and natural disaster.
5. Damages caused by smoke, fire, or other casualty.
6. Damages caused by negligence, improper use, or abuse to include scuffs, scratches, indentations, cuts, tears, burns, stains or damage from heavy objects or abrasive materials.
7. Damages resulting from the lack or improper furniture protection and rolling chairs/loads.
8. Damages caused by exposure to radiant or extreme heat, including gapping or buckling effects.
9. Fading or loss of gloss from direct sunlight or rubber-backed mats is not a defect. Recommended to use window coverings to avoid damage from prolonged exposure to sunlight or heat.
10. Products sold "as is", or products sold as irregulars, seconds, or other than first quality materials.
11. Outdoor applications

To file a claim, please contact us in writing at info@train-industries.com with full details, including a detailed description of the problem, photos, and confirmation of the purchase or invoice. Upon confirmation or your claim received, please be prepared to send samples of defected material to a Train Industries location.

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.