

One-Year Limited Warranty

TI-15 Pressure-Sensitive Adhesive

for Luxury Vinyl Tile & Plank



Train Industries · Houston, TX · www.train-industries.com · (281) 766-9506 | Effective: May 15, 2026

1. WARRANTY COVERAGE

Train Industries (“Train Industries”) stands behind the quality of TI-15 Pressure-Sensitive Adhesive for Luxury Vinyl Tile & Plank (“TI-15”) and warrants to the original purchaser that the product will perform as described in the current Technical Data Sheet, without failure attributable to a defect in the product itself, for a period of one (1) year from the date of original purchase (the “Warranty Period”). Coverage under this warranty requires that TI-15 be used within its stated shelf life and applied in full compliance with (a) Train Industries’ current Technical Data Sheet and all other written product documentation (collectively, “Product Literature”) in effect at the time of installation, (b) applicable building codes and governmental regulations, and (c) accepted flooring industry installation practices. It is the purchaser’s responsibility to verify that TI-15 is appropriate for the intended application before proceeding with installation.

2. PRODUCTS COVERED

This warranty applies exclusively to TI-15 Pressure-Sensitive Adhesive for Luxury Vinyl Tile & Plank, as sold by Train Industries in original, factory-sealed packaging. Coverage does not extend to any other Train Industries product, accessory, or material used alongside TI-15, unless Train Industries has issued a separate written warranty for that specific product.

3. CONDITIONS OF WARRANTY

All of the following conditions must be satisfied for warranty coverage to apply:

- TI-15 must be purchased through an authorized Train Industries distributor or reseller.
- Installation must be carried out in strict accordance with Train Industries Product Literature in effect at the time of installation. Current Product Literature is available at www.train-industries.com.
- All subfloor moisture testing, substrate preparation, and pre-installation requirements specified in the Product Literature must be completed and recorded before installation begins.
- The flooring manufacturer’s requirements for subfloor preparation, acclimation, and site conditions must be satisfied prior to applying TI-15.
- TI-15 must be applied by an installer with demonstrated experience in resilient flooring installation.
- TI-15 must be used within 24 months of the manufacture date and stored in its original, unopened packaging until use.
- A warranty review requires the purchaser to provide proof of purchase and written records of pre-installation moisture testing.

4. EXCLUSIONS FROM COVERAGE

The following conditions and circumstances fall outside the scope of this warranty:

- Building structural issues, inadequate subflooring, or subfloor preparation that does not meet the standards set out in the Product Literature.
- Loss or damage caused by natural events beyond reasonable control, including flood, fire, earthquake, or hurricane.
- Failure to adhere to Train Industries’ Product Literature, applicable codes, or accepted trade practices.
- Misuse, modification, or application of TI-15 outside the scope defined in the Product Literature.
- Moisture conditions at the time of installation that exceeded the Product Literature limits (12 lbs./24hr/1,000SF per Calcium Chloride Test or 99% RH per ASTM F1869/F2170), or where pre-installation moisture testing was not completed and documented.
- Hydrostatic pressure, standing water, excessive surface moisture, or use of TI-15 as a moisture barrier.
- Bond degradation from ordinary use, including high-traffic wear, loads exceeding product specifications, or physical impact damage to the installed floor.
- Use of the wet-lay method over a non-porous substrate, or any installation method contrary to Product Literature requirements.
- Floor damage resulting from improper cleaning methods, chemical exposure, or incompatible maintenance products.
- Use of TI-15 in locations outside its approved application range, such as exterior installations or spaces without year-round climate control.
- Performance issues originating from the flooring product itself and unrelated to TI-15 adhesive bond performance.
- Repairs or replacements carried out before Train Industries has reviewed and approved the claim in writing.

5. INSPECTION

Train Industries retains the right to evaluate any submitted claim on-site before authorizing a remedy. Work performed on the installation before Train Industries has reviewed and approved the claim will disqualify that claim from warranty consideration.

Train Industries may designate an independent qualified professional to conduct the evaluation. The site owner must provide reasonable cooperation and access for this purpose.

6. YOUR EXCLUSIVE REMEDY

Where Train Industries confirms a covered failure within the Warranty Period, Train Industries will, at its sole discretion, offer one of the following for the affected area only:

- Supply of replacement TI-15 product for the affected area; or
- Reimbursement of documented and reasonable labor and materials required to address only the specific section of the installation confirmed as defective.

This warranty covers a single remediation event per claim. Should the same area experience a repeat failure after a warranted repair or replacement, Train Industries will treat that outcome as evidence of a job site or substrate condition rather than a product defect, and no further warranty obligation will apply to that area. An exact product match cannot always be guaranteed due to ongoing product development or changes in availability.

7. DISCLAIMER OF OTHER WARRANTIES

The one-year limited warranty set out in this document represents the full scope of Train Industries' warranty obligation for TI-15. Subject to applicable law:

- **ANY IMPLIED WARRANTIES ARISING BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE ONE-YEAR WARRANTY PERIOD.**
- **TRAIN INDUSTRIES ACCEPTS NO LIABILITY FOR INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, OR PUNITIVE DAMAGES OF ANY KIND, INCLUDING BUT NOT LIMITED TO LOST USE, LOST INCOME, BUSINESS DISRUPTION, OR COSTS ASSOCIATED WITH RELOCATION OR TEMPORARY HOUSING.**
- Only the terms stated in this written warranty are binding on Train Industries. Verbal representations or promises made by any employee, agent, distributor, or dealer of Train Industries regarding warranty coverage have no legal effect.

Certain states restrict limitations on implied warranty duration or the exclusion of consequential damages. Where such restrictions apply in your state, some of the above limitations may not govern your situation. This warranty establishes specific legal rights for the purchaser. Additional rights may exist and vary by state.

8. TRANSFERABILITY

Coverage under this warranty belongs solely to the original purchaser and cannot be assigned or transferred to any subsequent owner or party. This warranty applies to product purchased and installed within the United States on or after May 15, 2026, and replaces any prior warranty previously issued for TI-15.

9. FILING A CLAIM

To initiate a warranty review, the purchaser must submit written notice to Train Industries within thirty (30) calendar days of first observing the alleged product issue. Notices received after this window will not be eligible for review. Written notice should be directed to: Train Industries — Attn: Technical Services, 1537 Gardenia Drive, Houston, TX 77018 · info@train-industries.com · (281) 766-9506.

The written notice must include:

- Proof of purchase showing the date and point of sale.
- Written records of pre-installation moisture testing and subfloor preparation.
- A clear written description of the observed issue and the area of the installation affected.
- Photographs documenting the condition of the affected area.

No remediation work should begin until Train Industries has completed its review and issued written authorization. Work begun before that authorization is received will not be eligible for reimbursement under this warranty.